

about us



Ryde4Life Program - Asbury Park

Transportation with Lyft/Uber

EZ Ride is a non-profit public-private partnership that strives to improve the quality of life for people in New Jersey by providing transportation services for commuters, older adults, and people with reduced mobility.

In addition to our Ryde4Life Program we manage the state's largest carpool and vanpool program and operate shuttle services for businesses, municipalities and universities.

We provide more than 650,000 shuttle rides a year in the state's most densely populated counties.

In 2013, we were recognized for excellence in serving the needs of people in our community and named the Urban Community Transportation System of the Year by the Community Transportation Association of America.

To learn more about what we can do for you or your community, visit www.ezride.org.

For more information:

Call Monday – Friday: 8 am to 5 pm

EZ Ride
1 Industrial Way, Bldg. A
Eatontown, NJ 07724

Tel. 1-866-208-1307, Option 4
Email: Ryde4Life@ezride.org

www.Ryde4Life.org



flexible | personal | convenient



SUPPORTED BY:

City of Asbury Park

Alliance for a Healthier Asbury Park

Ryde4Life Program - Asbury Park

Ryde4Life in Asbury Park is a transportation program designed to build a culture of health by subsidizing the cost of transportation for medical visits and grocery store trips for eligible residents who are 18 years or older. The rides are provided Monday-Friday from 8 am to 5 pm in partnership with Transportation Network Companies (TNCs) like Lyft and Uber.

Participation in the program is open to all. Subsidies will be provided only to eligible riders.

To participate in the program you should have a credit card, a cell phone and complete and sign a Registration and Agreement Form.

Here's what you pay

1. Non-refundable Membership Fee: \$15 per year (waived for the month of June 2017)
2. Administrative Fee: \$1.00 per ride.
3. Ride charges will be per Lyft/Uber rates applicable at the time any ride is provided.
4. Subsidy: Subject to availability of funds, EZ Ride will offer the following discounts to eligible riders:
 - Reduction of 50% of the trip cost for trips within 10 miles will be offered to individuals who provide a copy of: Valid Medicaid, Supplemental Nutrition Assistance Program (SNAP), Special Supplemental Nutrition Program for Women, Infants and Children (WIC), or Pharmaceutical Assistance to the Aged and Disabled (PAAD) card.
 - Administrative Fee of \$1 will be waived for individuals who are Medicaid, SNAP, WIC and PAAD recipients.
 - Subsidies are limited to a total of eight (8) rides per month except rides for dialysis.
5. Payment Terms and Conditions:
 - All fees and charges are collected in advance from the credit/debit card by charging \$25 to start the account; fees will be deducted from the available balance and additional money will be debited as and when the account balance drops to \$15.

Reservations

Rides are provided in real time with no advance reservations.

When you are ready to ride, simply call an EZ Ride Coordinator between 8 am to 5 pm (M-F) to schedule your trip.

1-866-208-1307, Option 4

Additional guidelines

- EZ Ride Coordinators will check the price of the ride on Lyft and Uber platforms to confirm availability and pricing before placing the request for the ride.
- Typically, the request for a Ride is accepted instantaneously by a Driver. The information about the vehicle (license plate and type of car) along with the name of the driver will be texted to your mobile phone by Lyft/Uber.
- You may elect to cancel your request for services at any time prior to the driver's arrival, in which case you may be charged a cancellation fee along with an administrative fee.
- EZ Ride, Lyft/Uber do NOT own the vehicle in which the ride is provided.
- Gratuities are voluntary. You are free to provide additional payment as a gratuity to any driver who provides you the ride. However, you are under no obligation to do so.
- Rider is responsible for the cost of any repair for damage to, or necessary cleaning of the Driver/Third Party Provider's vehicle and property resulting from your use of the services in excess of normal "wear and tear" and/or necessary cleaning, as determined by the TNC in its sole discretion.
- For additional information, please call 1-866-208-1307, Option 4 or email Ryde4Life@ezride.org.