

# Free Transportation for Asbury Park Residents During COVID-19 Pandemic



Thanks to a grant from the New Jersey Health Initiatives (NJHI), EZ Ride, a non-profit organization, will offer free rides to Asbury Park residents to go for medical appointments and grocery shopping using Lyft/Uber for as long as funding is available.

## TO USE THE FREE RIDE SERVICE:

- Riders must have a cell phone.
- Riders traveling alone must be over 18 years old.
- Riders must wear a face covering for the entire duration of ride.
- The ride must start or end in Asbury Park and have a maximum distance of 15 miles.
- The purpose of the trip must be to go grocery shopping or to a medical appointment.
- Rides must take place between Monday to Friday between 8am and 5pm.
- All rides are on a first come/first served basis and subject to availability.

## HOW TO RESERVE A RIDE:

- Reservations can be made Monday to Friday between 8am and 5pm.
- Reservations must be made at least one day in advance.
- To reserve, call Customer Service at (201) 939-4242 (Option 1) and provide them with:
  - \* Full Name
  - \* Cell Phone Number
  - \* Pick Up Day and Time
  - \* Purpose of Your Trip
  - \* Pick Up Address
  - \* Drop Off Address
- Let Customer Service know if a return ride is needed.

## AT THE TIME OF YOUR RESERVATION:

- You must call Customer Service to activate your ride. No vehicle will be dispatched if this call isn't made.
- At your reservation time, call (201) 939-4242 (Option 1) and give them your reservation details.
- A vehicle will then be dispatched to arrive as soon as possible (subject to availability).
- The vehicle plate number, name of the driver and ETA will be sent to the rider's cell phone via text message.
- The rider must be ready to board as soon as the vehicle arrives.
- The driver will not wait for the rider and a replacement may not be available during these uncertain times.
- If necessary, the dispatcher will call the rider and/or the driver to connect the two of them with each other.



For more information on the EZ Ride Free Transportation for Asbury Park Residents program, call Barbara Friedman at (201) 939-4242 (ext 223) or email [bfriedman@ezride.org](mailto:bfriedman@ezride.org).